

KPI SURVEY

Customer Name	Customer P.O. No.	Location	Ticket No
ConocoPhillips	48344.0-MSA-CHN	PL19-3 WHP-B	JR-WHPB-P006
Jereh Operator	Service Date		Total Days
于可新	22-Nov-2008	To 19-Dec-08	28

Dear Customer:

We hope that you were satisfied with the service quality of this job performed by Jereh. It is the aim of our management and service personnel to deliver equipment and service of a standard unmatched in the service sector of the energy industry.

Please take the time to let us know if our performance met with your satisfaction. Please be as critical as possible to ensure we constantly improve our service. Your comments are of great value to us and are intended for the exclusive use of Jereh.

RATING	DESCRIPTION	OPPORTUNITY
5	Superior Performance (Establish new quality/performance standards)	Best Practice
4	Exceeded Expectations (Provided more than what was required/expected)	Potential Best Practice
3	Met Expectations (Did what was expected)	Prevention/Improvement
2	Below Expectations (Did not do what was expected - *Recovery made)	CPI Required
1	Poor Performance (Job problems/failures occurred - Some *recovery made)	CPI Required
* Recovery : resolved issue(s) on jobsite in a timely and professional manner		

END OF JOB CUSTOMER SURVEY

CATEGORY	CUSTOMER SATISFACTION RATING (PLEASE CIRCLE ONE RATING FOR EACH LINE)			
PERSONNEL	Did our personnel perform to your satisfaction?			1 2 3 4 ⑤
EQUIPMENT	Did our equipment perform to your satisfaction?			1 2 3 4 ⑤
JOB DESIGN	Did we Perform the job to the agreed upon design?			1 2 3 4 ⑤
PRODUCT / MATERIAL	Did our products and materials perform as you expected?			1 2 3 4 ⑤
HEALTH & SAFETY	Did we perform in a safe and careful manner (Pre/post mtgs., PPE, JSA, etc.)?			1 2 3 4 ⑤
ENVIRONMENTAL	Did we perform in an environmentally sound manner (Spills, leaks, cleanup, etc.)?			1 2 3 4 ⑤
TIMELINESS	Was job performed as scheduled (On time to site, accessible to customer, completed on time)?			1 2 3 4 ⑤
COMMENT	<p>Mr. Yu Feixin has done a very good job on WHPB along with the whole Jereh crew. I really appreciate his hard work and dedication to the Drilling Team.</p>			
	CUSTOMER SIGNATURE	Yuruiang COPE DRILL SUPV		
	EQUIPMENT & SERVICES MANAGER SIGNATURES	Mike Peng Dec. 19. 2008		

Sincerity Cooperation, To be the best!